

# Warden Monthly Report

December 2022 – Pulborough Parish

<b>Patrol hours TOTAL:</b>	<b>73</b>	<b>ASB (Anti-Social Behaviour) incidents TOTAL:</b>	<b>1</b>
Foot (high visibility)	41	Noise	0
Vehicle	32	Neighbours	1
<b>Notices/warnings TOTAL:</b>		Driving/vehicles	0
Parking alert	7	Bicycles	0
Yellow card warning (ASB)	0	Alcohol	0
Community Protection Warning/Notice	0		
Fixed Penalty Notice	0	<b>Clear up/disposal reports TOTAL:</b>	<b>11</b>
<b>Reports into Police TOTAL:</b>		Fly tipping / flyposting	3
Phone (including 101 and 999)	0	Graffiti	0
Online	0	Dog fouling	0
Intelligence report	0	Litter	5
Verbal	7	Drug litter	2
E-CINS (multi-agency reporting)	0	Hazards	1
<b>Media Reports TOTAL:</b>			
Press release/Community magazines	1		
Social media posts	7	<b>Community events</b>	<b>11</b>
<b>Admin</b>	<b>35</b>	<b>School contact</b>	<b>4</b>
<b>Vulnerable people welfare checks</b>	<b>1</b>	<b>Youth engagement</b>	<b>12</b>
<b>Signposting</b>	<b>15</b>	<b>Reports to DVLA</b>	<b>0</b>
<b>Safeguarding referral</b>	<b>0</b>	<b>Reports to Operation Crackdown</b>	<b>0</b>

KEY:

ASB: Anti-social behaviour

E-CINS: Online portal for confidential multi-agency sharing of caseloads

HDC: Horsham District Council

Operation Crackdown: Joint initiative with Sussex Safer Roads Partnership and Sussex Police to report abandoned vehicles or anti-social driving

PCSO: Police Community Support Officer

PSPO: Public Spaces Protection Order – Intended to deal with a particular nuisance or problem in a particular area that is detrimental to the local community's quality of life

PPC: Pulborough Parish Council

WSCC: West Sussex County Council

WSFR: West Sussex Fire and Rescue

CSAS: Community Safety Accreditation Scheme

## ASB crime

### Damage to New Place Road bus shelter

We were advised by a member of the public that the bus shelter in New Place Road had been damaged, so we went to investigate. Two panels had been punctured by small projectiles. Whilst there, the individual who had called us, passed by on the way to collect their child from school. They were very impressed with our 'response' time, and we had a good chat about our work in the community.

We secured the panels with hazard tape and reported it to the Parish Council who are responsible for this bus shelter.



### Community Trigger Meeting

On Tuesday 6<sup>th</sup> December we participated in a multi-agency meeting with Clarion Housing, Sussex Police, HDC Environmental Health, HDC's Community Safety Officer and the Social Prescriber for the area to discuss issues regarding anti-social behaviour from a resident in a block of flats in Pulborough. We discussed how we can support all residents in the block and what measures can be put in place by each agency.

More information about what a community trigger is can be found here:

<https://www.horsham.gov.uk/community/safety-and-emergencies/anti-social-behaviour>

## Parking/vehicles

We received no new parking complaints during December.



## Catalytic Converter Thefts

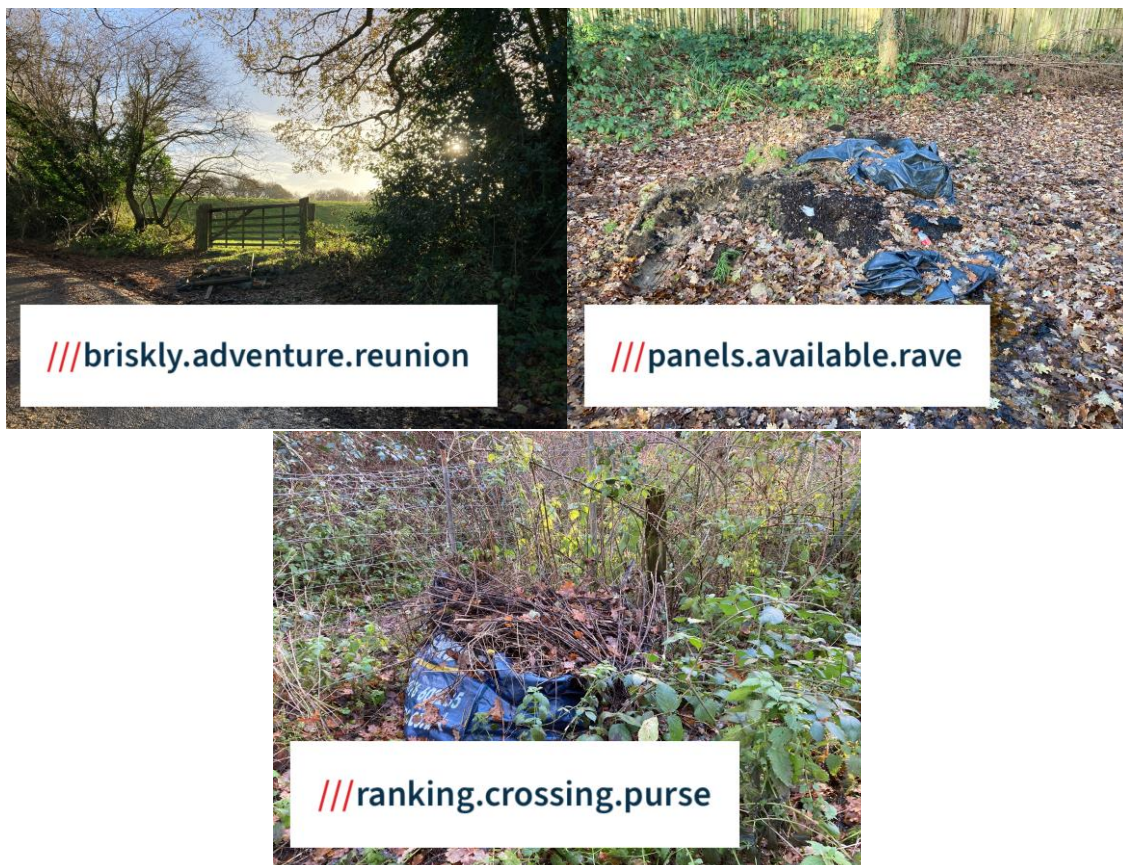
We were alerted by Sussex Police regarding the increase in catalytic converter thefts from vehicle across the district during December. There were thefts from vehicles in The Spinney, Spiro Close Residents were informed via Neighbourhood Watch's Neighbourhood Alert system and we have patrolled the areas when we can.

## Joint meeting with HDC Parking Services

On Wednesday 7<sup>th</sup> December we attended an internal meeting with our colleagues from Parking Services to discuss parking issues across the district, parking offences and how our two teams can work better together and support each other.

## Fly tipping/littering/graffiti

Sadly, during our hotspot patrols on 20<sup>th</sup> December we located three separate piles of fly tipped rubbish which we photographed and reported to the relevant team within HDC.



If you witness fly tipping, please call Sussex Police and if possible, provide them with the registration of the offending vehicle and subsequently any relevant dash cam footage you may have. You can also report it direct to HDC at: <https://www.horsham.gov.uk/waste-recycling-and-bins/litter-and-street-cleaning/fly-tipping>

You can also report incidents of graffiti direct to Horsham District Council via their website: <https://www.horsham.gov.uk/waste-recycling-and-bins/litter-and-street-cleaning>

## Community engagement/events/meetings

### **Supporting Neighbouring Schemes and Parishes**

We supported our neighbouring warden scheme teams and visited their Christmas events on Saturday 3<sup>rd</sup> December. Barry and Julie were working hard serving teas, coffees and mulled wine from the kitchen of the Billingham Community Centre and Chris and Ali from Storrington lead us round the goings on in their village with food stalls and a fun fair. We then conducted patrols around Pulborough parish.

### **Christmas Village Market**

We attended the Christmas market at the Village Hall on Saturday 10<sup>th</sup> December. The village market provides a valuable opportunity for us to speak to residents, people from local organisations and charities and Parish Councillors. Being the Christmas market there was a positive number of people in attendance and a cheerful atmosphere. Discussions were held about the need for warm hubs within the parish.

### **Caring Café & Craft Café Christmas Parties**

Ross attended the Caring Café's Christmas gathering on Thursday 1<sup>st</sup> December and both wardens attended the Craft Café's Christmas party on Tuesday 13<sup>th</sup> December. Both were lovely festive events, held at the United Reformed Church and we were made to feel very welcome as always.

### **Wednesday Club Christmas Lunch**

We accepted the kind invitation of Louise Kaiser to attend the Wednesday Club's Christmas lunch at the Village Hall on Wednesday 14<sup>th</sup> December. The event enabled us to liaise with representatives from the Rotary Club of Storrington & Pulborough District as well as the group's usual attendees. The food was delicious, and the music and singing were wonderful!

### **Pulborough Late Night Shopping**

Ross was out on patrol during the Pulborough Late Night Shopping evening in Lower Street on Thursday 15<sup>th</sup> December, engaging with those businesses that were open and residents that were there. Numbers were fairly low, possibly due to the cold weather.

### **Safer Shopping - Scam Awareness Campaign**

Sadly, there has been an increase in both distraction thefts and purse thefts across Sussex. On Saturday 17<sup>th</sup> December we partnered with Storrington warden Alison Page to promote our scam awareness campaign.

We spent time talking to local residents at Old Mill Square, Storrington and at Tesco & Sainsbury's in Pulborough, handing out our information leaflet containing security advice.





# Watch Out!

## Car Park Distraction Thefts

### Shoppers

are approached in car parks by groups or individuals using a variety of distraction techniques.

The most common are: asking for directions, usually using a map; feigning injury or illness; asking for change for parking; or advising that they have witnessed someone damage your vehicle so that you get out and check.

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- When putting shopping away in the boot of your vehicle always ensure your handbag or wallet is with you.
- If you are distracted for even a moment whilst putting shopping away, keep your handbag with you or lock it in your vehicle before speaking to or helping anyone.
- If asked for directions or to look at a map, ensure you lock personal items in the vehicle first.
- Do not leave valuables on display in your vehicle.
- When filling up with fuel, lock your vehicle.
- If you are approached by anyone suspicious, report it to police.



# Watch Out!

## Handbag dippers about...

### Handbag dipping,

where offenders remove purses from handbags left unzipped or unattended, is the most common type of purse theft.

Bank cards are often stolen and used by offenders very quickly, often even before the victim realises their purse or wallet has been taken.

- Ensure your bag is zipped/closed and the opening is close to your body.
- Do not leave your bag on a shopping trolley or buggy.
- Consider attaching a bell (cat bell) or similar so your purse/wallet makes a noise when it is removed from your bag.
- Be aware of other people who appear uncomfortably close to you or bump into you.
- Be aware of distraction techniques that offenders may use to move your attention away from your belongings.
- Try to make sure no-one can see you enter your PIN at the checkout.



## Patrols (foot/visible and car)

We have conducted our usual vehicle patrols of the boundary roads of the parish to monitor the fly tipping hotspots. As mentioned above we have patrolled areas where catalytic converter thefts have been reported.

We continually monitor trends and react to intelligence so that we can identify and patrol key hot spots to disrupt drug use. If you have any concerns in relation to drug use in the village, please feel free to contact us in complete confidence or alternatively report it to Sussex Police via their website.

## Older, vulnerable people and youth

Part of our role is to carry out checks on members of the community with pendant alarms to make sure they are working properly and to see if we or any of our partner agencies can help them with any other issues that they may have, for example referring them to our Fire Prevention contact at West Sussex Fire and Rescue to look at smoke alarms or electric blankets.

We carried out such a check this month on a resident whose alarm was telling the control team that they must have had a fall, as the pendant had not moved for a while. It turned out that the resident was fine and well and had misplaced their pendant. The unit was located and tested, whilst in communication with the control team and advice was given to the owner that the best place for the alarm was back around their neck.

We were called out to check on the welfare of a rough sleeper in the Parish who had been out in the cold weather for an unknown period. They engaged with us well and we were able to refer them to 'Street Link'

<https://www.streetlink.org.uk/> , who in turn will refer them to the Turning Tides charity outreach service <https://www.turning-tides.org.uk/get-help/> to see if they can help them further.

We went back later in the day to check on them and advise them that the referral had been submitted to Street Link. We also offered them a food box and advised them of the change of weather ahead and checked that they had adequate wet weather gear.

## Dog related issues

During early December we received a complaint about a dog not being kept under control by its owner/walker in the area near to the gallops. Due to the nature of the incidents involved the complainant was signposted to Sussex Police.

We were also contacted by a resident regarding the dog fouling signage in Barn House Lane. The information on the old metal sign has worn away with age, so we have added a new clearer correx style sign above in the interim.



If you find a dog roaming free and not being supervised, you may wish to consider reporting it to Environmental Health by email at [publichealth.licensing@horsham.gov.uk](mailto:publichealth.licensing@horsham.gov.uk) .

Incidents involving dog attacks or dangerous dogs are dealt with by Sussex Police. Their advice is that if there is an immediate threat to human or animal life to call 999. Otherwise report to the police on 101 or via the Sussex Police website reporting form. <https://www.sussex.police.uk/ro/report/ocr/af/how-to-report-a-crime/>

## Cycling

We have had no cycling related issues raised in December.

## Parish specific/other

### Timebanking UK

In order to try and move our Pulborough Timebanking project forward Louisa attended an online training session organised by Timebanking UK regarding their software and how to use it. We still have work to do regarding how we form a group/organisation to run the project and how to raise funds to buy the software.

### Warm Hubs

We have been liaising with Parish Councillors and members of the Pulborough Community Partnership around the need for warm hubs in Pulborough. We have looked at what other areas are doing and what facilities we have available. It has been decided that we promote and support those groups that are already running in Pulborough such as the Hub at the Library on Monday mornings, the Caring and Craft Café's at the United Reformed Church and the Wednesday Club at the Village Hall. The Parish Council, the PCP and Horsham District Council are open to any feedback and ideas from residents on this topic.

## Promotion of The Herbert Protocol

During December we spent some time promoting The Herbert Protocol on our social media channels and in person at the events that we attended.

Family, friends and carers of vulnerable people with Dementia and Alzheimer's - are you aware of 'The Herbert Protocol'?

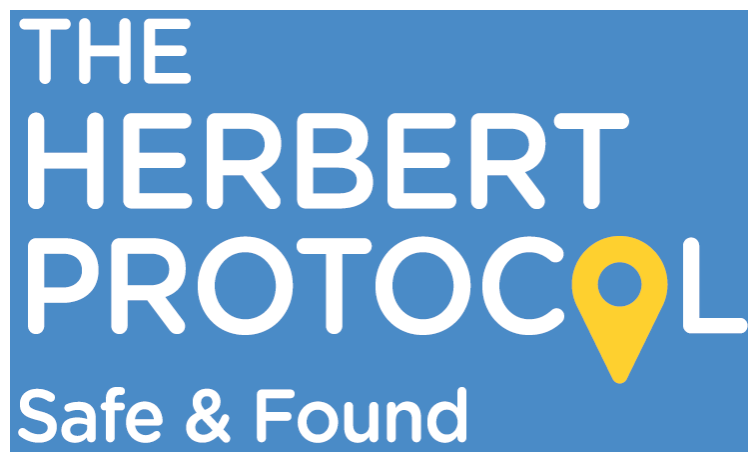
People with dementia can sometimes start to wander. This might only be into the garden or street for a short time, but sometimes people get lost and go missing.

One of the first questions the police may have for the family or carers is "Is the Herbert Protocol information available?" Carers, family or friends of a vulnerable person, or the person themselves, can fill in a Herbert Protocol form in advance, containing information to help the police if the person goes missing.

The initiative is named after George Herbert, a war veteran of the Normandy landings, who lived with dementia. He died whilst 'missing', trying to find his childhood home.

It contains a list of information to help the police if the person goes missing, it may include any medication required, places previously located, and a recent photograph. This vital information may just hold vital information as to the potential whereabouts of the missing person.

Keeping a completed form means you don't have to try to remember the information when you are under stress if someone goes missing and it saves time, so the search can start sooner.



## British Heart Foundation Book Collection Bin, Lower Street Car Park:

It came to our attention whilst out on patrol that the British Heart Foundation book collection charity bin had not been emptied again for some time and books were starting to spill out of it getting very wet during rainy periods. Not only was this causing a litter issue, but book donations were then too damaged to be sold on. We made enquiries with the British Heart Foundation's Retail Operations Support Team, and it was established that the collection bin had completely fallen off their radar. Enquiries were made with the nearest retail shop, which was in Horsham, and sadly it was established that they did not have enough volunteers to regularly empty the bin and sort through the donations, so the charity decided to remove the collection bin altogether. It was removed on 20<sup>th</sup> December.





#### **Landslide A29 Church Hill:**

Whilst on our Christmas break, we were alerted on social media to the landslide that had occurred at Church Hill on Wednesday 28<sup>th</sup> December. When Louisa returned to work on Friday 30<sup>th</sup> December, she spoke with Parish Councillor Elaine Kipp who had already spoken with West Sussex County Council Highways department about the situation. Louisa also contacted Highways on behalf of HDC and liaised with other councillors and Pulborough Community Partnership members via e-mail. Louisa checked the diversion signs that were in situ and put the barriers and signs back up that had been moved at the roundabout at the bottom of Church Hill.

A further update will be added to our January report.





*Photographs taken by Ross Phillips*

## Social media/publications

During December we have used our social media channels to ask for the Pulborough residents' opinions on our proposed community allotment project so that we can add their comments to our proposal to be put forward to the Parish Council, promotion of the Herbert Protocol (as mentioned above) and our Christmas goodwill messages. We have also promoted our reports being available on the Pulborough Parish Council website.

<https://www.instagram.com/pulborough.wardens/>

<https://www.facebook.com/HDWardens>

<https://twitter.com/HorshamWardens>